## HYUNDAI CAPITAL UK LIMITED

Registered in England and Wales No: 07945949

ANNUAL REPORT AND CONSOLIDATED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2020

## STRATEGIC REPORT

The Directors submit the Strategic Report together with their Report of the Directors and the audited financial statements of Hyundai Capital UK Limited (the "Company") and its subsidiary (the "Hyundai Capital Group" or the "Group") for the year ended 31 December 2020.

### The Company

The principal activity of Hyundai Capital UK Limited, (the Company) is the provision of retail finance, both secured and unsecured, including instalment credit facilities and finance leasing products to retail customers for the purchase of motor vehicles and equipment. For accounting purposes, 'finance leasing' includes Conditional Sale agreements and Personal Contract Purchase (PCP) agreements. Additionally, a Personal Contract Hire offering is made to customers in conjunction with original equipment manufacturers (OEM) fleet teams. In 2020 the Company has advanced £66.2m (2019: £78.6m) contract hire finance and further details can be found under note 14 operating lease assets. Wholesale funding facilities are also provided to dealers.

#### The Group

The Group comprises Hyundai Capital UK Limited and its subsidiary, HCUK Auto Funding 2017-2 Ltd.

#### Fair review of the Group's business

The Group's mission is to support the vehicle sales of both Hyundai and Kia by providing innovative and market leading finance products.

#### Key performance indicators -

		FY 2020	FY 2019	Diff.
Retail Car sales- Hyundai and Kia cars (1)	Units	56,845	80,707	(23,862)
Retail Finance cases (2)	Units	40,169	53,159	(12,990)
Retail Penetration (3)	%	70.7%	65.9%	4.8%
Advances New and Used (4)	£m	930	1,112	(182)
Profit Before Tax	£m	58.5	54.5	4.0

## (1) Retail Car sales- Hyundai and Kia cars

New vehicle registrations for retail customer only for Hyundai and Kia cars for the year.

#### (2) Retail Finance cases

Number of new retail finance contracts for the year.

## (3) Retail Penetration

New car retail cases as a percentage of new car retail sales.

#### (4) Advances New and Used

Annual amount advanced on retail agreements including Personal Contract Hire.

In 2020 the UK car market recorded a fall in the number of new car registrations for the fourth year in a row, down 29.4% to 1.63m units. The economic climate was uncertain in the year because of the Coronavirus and various UK Government lockdowns causing huge swings in rates of GDP growth, unemployment and a fall in consumer confidence. The economic outlook in 2020 was challenging due to the impact of COVID-19, on-going Brexit negotiations and concerns around diesel cars. We expect a slowdown in the UK economy with fewer car sales, however due to our unique market position and more expensive electric cars being sold, finance penetration will remain strong.

The retail sales for Hyundai and Kia decreased when compared to 2019. This reflects the continued uncertainty across the market mainly due to COVID-19, but there was an increase in retail penetration levels in 2020 of 4.8 %.

In addition to a reduction in new vehicle finance, used vehicle finance and contract hire also saw a decrease in 2020. Combined new business advances were £930m (2019: £1,112m), a 16.4% decrease on 2019, but a positive contribution to the increased asset values in the balance sheet. The Group maintained a conservative approach on all risks associated with lending of this nature and achieved a profit before tax of £58.5m.

#### Section 172 Statement

The Company is a joint venture with 50.01% of the share capital being held by Santander Consumer (UK) plc, a subsidiary of Santander UK plc (the Santander UK group's ring-fenced bank). 49.99% of the share capital is held by the Hyundai Motor Group through Hyundai Capital Services, Hyundai Motors UK and Kia UK. The shareholders investments are represented equally by three members from each group, with all decisions requiring unanimous approval.

## STRATEGIC REPORT (continued)

### Section 172 Statement (continued)

The day-to-day management of the Group is delegated to the senior management team (SMT) who are employees of the Company or seconded from one of the shareholder groups. The SMT are responsible for business performance, the delivery of the strategic objectives of the company and managing HCUK's business wide risks. The performance targets and the strategic objectives are agreed annually by the HCUK Board as part of the annual business planning process, as is the risk appetite for each of HCUK's business wide risks. The Board members review progress on a quarterly basis in each of these areas to ensure that HCUK is meeting the needs of customers, partners, employees as well as making a sustainable return for investors. Any decision taken will be made in the best interest of all stakeholders.

The information given below summarises how the HCUK Directors act in good faith and promote the success of the company for all members.

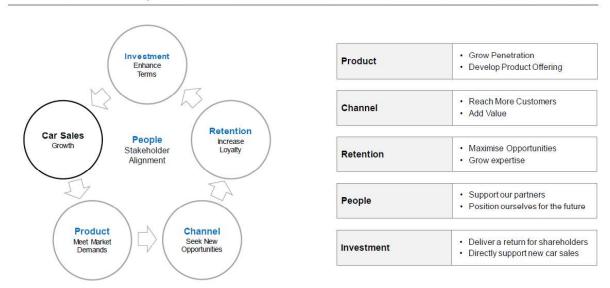
### Performance Targets

The Directors consider it important to understand the company's performance in relation to the market and the performance of its partners. Regular reporting is provided across all areas of the business enabling investment and resources to be directed as appropriate. Whilst performance measures are set in line with the long term objectives of HCUK, all decision making will consider the wider stakeholder groups at all times. This was evident during the COVID 19 Pandemic where HCUK introduced significant measures, both financial and operational to support its customers, partners, and its employees.

### Strategic Objectives

The strategic objectives focus on sustainable growth in four key areas, Product, Channel, Retention and People; in order to support future investment. These areas have been in place for several years, with specific projects detailed under each category to support the growth of HCUK and its partners.

### **Business Model and Objectives**



**Product:** The project initiatives in this area fall into two main categories. Growth of existing product ranges and developing financial products to meet the future needs of HCUK's customers. All product developments consider the long-term sustainability for all stakeholder groups ensuring that customer needs are central throughout the process.

**Channel:** With a customer centric focus HCUK considers new channel opportunities and how the customer experience can be optimised. With developments in digital tools across the customer journey HCUK focuses on making the finance information and transaction as transparent and easy for the customer as possible. This also extends to our dealer partner remarketing activities.

**Retention:** Customer loyalty and retention is key to the success for HCUK and its OEM partners. In this area HCUK focus on improving our customer contact strategies and processes as well as improving the customer proposition.

**People:** The initiatives that fall under this section centre on HCUK being able to support its partners activities and ensuring that HCUK has an engaged team with the skills to meet tomorrow's challenges.

## STRATEGIC REPORT (continued)

### Section 172 Statement (continued)

Employee engagement is a key focus and with consistent improvement over several years, HCUK is now recognized as a Kincentric best employer. In addition, developments particularly in IT, support services that are provided to partners, and ensure that HCUK has appropriate oversight of key suppliers.

#### Risk Appetite

The Board Members approve HCUK's risk appetite each year with the aim that high standards are maintained across all risk areas. The 10 business wide risks are managed on a day-to-day basis through various committees, as set out in the risk charter, and reported to the Directors through a Board Risk Committee (BRC) allowing the members to have the appropriate oversight and to take any appropriate action as may be needed. The following areas summarise the committees and risks reviewed (with reputational risk covered at all committees); and at the BRC.

- Risk Control Committee Residual Value and Credit Risk
- Conduct Risk Committee Consumer Conduct
- Compliance Review Board Regulatory and Legal
- Operational Risk Committee Operational (Non Info Sec)
- Information Security Operational Risk
- Executive Finance Committee Strategic Risk
- Asset and Liability Committee Capital, Interest rate, liquidity

The management of risks, both in terms of setting an appropriate appetite level and monitoring the performance accordingly enables the Director's confidence that HCUK is maintaining a high standard of business conduct.

## Streamlined Energy and Carbon Reporting (SECR)

The objective of net zero emissions by 2050 to tackle global climate change is creating opportunities for the Group to finance more electric vehicles, as consumers move from Internal Combustion Engine (ICE) to electric transmission. By financing Alternative Fuel Vehicles (AFV) the Group is enabling both OEMs to achieve an average European CO2 emission objective in 2020 of 95g/km.

The UK Government's aim is to stop the sale of new diesel and petrol cars by 2030. Our manufacturing partners have developed 100% electric vehicles including the Kia e-Niro, the Kia Soul EV, the Hyundai loniq 5 and the Hyundai KONA electric. Both Hyundai and Kia Motors are fully supportive of the UK Government's stance and their strategy is to develop all electric cars within the UK government timelines. In 2021 electric vehicle charging points will be fitted at the Group's offices as a demonstration of our commitment to promote the use of electric vehicles.

The impact on the business model is that in the short term AFV are relatively more expensive per unit and hence average value of finance per case has increased, and in the medium term we need to support our OEM partners during the transition and consider the impact on Residual Value risk of vehicles returning to us in future years. The transition heightens the impact of Residual Value Risk, a principal risk, which is defined in Note 3. Recently the UK Government changed their policy regarding sale of new ICE cars by moving the ban from 2035 to 2030. Any sudden changes in regulation or government support may affect values of our assets or their economically useful lives. In addition, technology advances in the efficiency of electric batteries may cause a drop in value of older electric vehicles. The Directors are closely monitoring climate policy, technological shifts and tightening of energy standards and adjusting the Group's strategy as required.

The Group is also fully committed to reducing its operational impact on the environment. Carbon dioxide emissions are generated by the Group from energy usage at its head office and through employee's business travel. Energy saving lighting and power solutions are in place to minimise energy usage wherever possible and an increasing number of business development managers, who undertake the majority of business travel across the Group's dealer network, are doing so in AFVs.

We report our carbon emissions following the Greenhouse Gas Protocol with the calculation of the Group's emissions for the year made through application of the UK Government's greenhouse gas calculation methodology and associated conversion factors for the applicable financial year. The energy used by the Group falls into Scope 2 (indirect energy usage from purchased electricity and heating used at the Group's head office) and Scope 3 (used at the Group's head office) and Scope 3 (indirect energy usage from business travel made by vehicles not owned by the Group). All energy used by the Group is in the United Kingdom.

## STRATEGIC REPORT (continued)

## Streamlined Energy and Carbon Reporting (SECR) (continued)

The tables below outline the energy usage in tonnes of CO<sub>2</sub>e and in megawatt-hours (MWh).

Carbon dioxide emissions (tonnes)		Energy consumption (MWh)	
(Tonnes)	<u>2020</u>	(Megawatt-hours)	2020
From energy (Scope 2)	19.3	From energy (Scope 2)	83.1
- including energy UK	19.3	- including energy UK	83.1
From business travel (Scope 3)	30.7	From business travel (Scope 3)	124.0
- including business travel UK	30.7	- including business travel UK	124.0
Total emissions (tonnes CO2e)	50.1	Total consumption (MWh)	207.1
Carbon dioxide emissions per FTE			
(Tonnes)	<u>2020</u>		

Total (tonnes CO2e)	0.75
From business travel	0.46
From energy	0.29
(Tonnes)	2020

## Principal risks and uncertainties facing the Group

The Group's principal risks and uncertainties together with the processes that are in place to monitor and mitigate those risks where possible can be found in Note 3.

On behalf of the board

For and on behalf of Hyundai Capital UK Limited

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SG Grant Director

23 September 2021

Registered Office Address: London Court, 39 London Road, Reigate, Surrey, RH2 9AQ.

## REPORT OF THE DIRECTORS

The Directors submit their Report together with the Strategic Report and the audited consolidated financial statements for the year ended 31 December 2020.

### Principal activities and review of the year

The principal activity of Hyundai Capital UK Limited and its subsidiary (the Group) is the provision of retail finance, both secured and unsecured, including instalment credit facilities and finance leasing products to retail customers for the purchase of motor vehicles and equipment. For accounting purposes, 'finance leasing' includes Conditional Sale agreements and Personal Contract Purchase (PCP) agreements. A Personal Contract Hire product is offered and further details can be found under note 14 operating lease assets. Wholesale funding facilities are also provided to dealers. A review of the year can be found in the Strategic Report on page 1.

#### Results and dividends

The Group profit for the year amounted to £46,792,000 (2019: £44,295,000). The Directors do not recommend the payment of a final dividend (2019: £nil).

#### Directors

The Directors who served throughout the year and to the date of this report (except as noted) were as follows:

| Kang (appointed 22 June 2021)

GT Firmin VT Hill SG Grant

K Lim (resigned 24 April 2020)

PJ Philpott AW Andrew

W Joo (appointed 20 May 2020 and resigned 21 June 2021)

## **Employees**

Details of the number of employees and related costs can be found in note 8 to the Financial Statements. For the current and prior year, all employees of the Group were employees of Hyundai Capital UK Limited.

The Group participates in the SAN UK Group's policies and practices to keep employees informed on matters relevant to them as employees through regular meetings, newsletters and the Intranet. Employee representatives are consulted regularly on a wide range of matters affecting their interests. Employees are encouraged to achieve a common awareness of the financial and economic factors affecting the performance of the Company and Group.

The Group is committed to equality of access and quality of service for disabled people and embraces the spirit of the UK Equality Act 2010 throughout its business operations. The Group has processes in place to help recruit, train, develop, retain and promote employees with disabilities and is committed to giving full and fair consideration to applications for employment made by disabled persons, and for continuing the employment of, and arranging appropriate training for, existing employees who have become disabled.

## Statement of directors' responsibilities in respect of the financial statements

The directors are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and regulation. Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have prepared the group and the company financial statements in accordance with international accounting standards in conformity with the requirements of the Companies Act 2006.

Under company law, directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the group and company and of the profit or loss of the group for that period. In preparing the financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- state whether applicable international accounting standards in conformity with the requirements of the Companies Act 2006 have been followed, subject to any material departures disclosed and explained in the financial statements;
- make judgements and accounting estimates that are reasonable and prudent; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the group and company will continue in business.

## REPORT OF THE DIRECTORS (continued)

## Statement of directors' responsibilities in respect of the financial statements (continued)

The directors are also responsible for safeguarding the assets of the group and company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the group's and company's transactions and disclose with reasonable accuracy at any time the financial position of the group and company and enable them to ensure that the financial statements comply with the Companies Act 2006.

The directors are responsible for the maintenance and integrity of the company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

#### Likely future developments

The Directors expect the Group to continue to grow despite the economic concerns linked to COVID-19 and Brexit. Growth in new and used car finance is expected due to the Group's consistently strong relationships with the OEMs. During 2021, the Group will start financing Genesis luxury brand vehicles in the UK market.

## Statement of Going Concern

The Group's business activities, together with the factors likely to affect its future development, performance and position are set out in the Strategic Report. The financial position of the Group, its cash flows, liquidity position and borrowing facilities are set out in the financial statements. In addition, notes 2, 3, 20 and 22 to the financial statements include the Group's objectives, policies and processes for managing its capital; its financial risk management objectives; details of its financial instruments and its exposures to credit risk, market risk, liquidity risk, operational risk, conduct risk and residual value risk.

The Group has adequate financial resources. As a consequence, the Directors believe that the Group is well placed to manage its business risks successfully despite the current uncertain economic outlook.

The Directors have a reasonable expectation that the Group has adequate resources to continue in operational existence for at least the period of 12 months from the date the financial statements are authorised for issue. Accordingly, they continue to adopt the going concern basis of accounting in preparing the annual report and financial statements.

## COVID-19 / BREXIT

2020 was a demanding year in general with Brexit uncertainty and economic turmoil as a result of the COVID-19 pandemic. The tariff and quota free movement of cars between the UK and Europe post December 2020 has reduced Brexit trading uncertainty. However, the Company continues to monitor the impact of COVID-19. During UK lockdowns, no employees were put onto furlough leave. The Company took swift and decisive action to send employees home with sufficient IT equipment to ensure that they continue working effectively. Visits to dealers were stopped and communications continued online or by telephone to support both our customers and the dealer network. The Company does not anticipate any significant change to the carrying value of its assets and liabilities at the reporting date.

#### Financial Instruments

The Group's financial instruments comprise loans from Santander UK plc group, borrowings, cash and liquid resources and creditors that arise directly from its operations. The main purpose of these financial instruments is to raise finance for the Group's operations.

It is, and has been throughout the year under review, the Group's policy that no trading in financial instruments shall be undertaken.

Further disclosures regarding financial risk management objectives and policies and the Group's exposure to principal risks can be found in Note 3.

## REPORT OF THE DIRECTORS (continued)

## **Qualifying Third Party Indemnities**

Enhanced indemnities are provided to the Directors of the Group by Santander UK plc against liabilities and associated costs which they could incur in the course of their duties to the Group. All of the indemnities were in force during the financial year and at the date of approval of the Report and Financial Statements. All of the indemnities were qualifying third party indemnities. A copy of each of the indemnities is kept at the registered office address of Santander UK plc.

## Corporate Governance Statement

The Company is a joint venture with 50.01% of the share capital being held by Santander Consumer (UK) plc, a subsidiary of Santander UK plc (the Santander UK group's ring-fenced bank). For the financial year ended 31 December 2020, the Santander Group reported against the UK Corporate Governance Code 2018 (the Code). Additionally, the Santander Group has developed its own Internal Corporate Governance Framework (CGF) suitable for its subsidiaries and joint ventures, to which the Group adheres. The Group has therefore adopted the Santander Group's CGF, which indirectly follows the spirit of the Code. The corporate governance arrangements of the Santander Group are discussed in the Santander UK plc 2020 Annual Report, which does not form part of this Report.

With regard to risk management, the Group has regard to the Santander Group's overarching strategic agenda and risk appetite for itself and Santander Group subsidiaries, as well as considering input from other joint venture partners, to ensure alignment with its applicable risk appetite as well as its culture and values. These are reviewed regularly by its Board Risk Committee as well as its executive management. The CGF provides for the Group to review its own strategy and risk appetite, risk management and escalation of material risk matters. During these discussions, the Board considers its respective stakeholder group (which includes customers and its shareholders).

The Group has employees and supporting staff (see note 8 to these financial statements). Remuneration practices are aligned to Santander Group policies and procedures. Board Chair appointments are subject to the joint venture agreement requirements and considered by the appropriate committee. The Group, its Board of Directors, and its joint venture partners are committed to fair employee reward and incentivisation.

#### Disclosure of information to the Independent Auditors

Each of the Directors as at the date of approval of this report has confirmed that:

- so far as the director is aware, there is no relevant audit information of which the Group's auditors are unaware; and
- the Director has taken all steps that he/she ought to have taken as a Director to make himself/herself aware of any relevant audit information and to establish that the Group's auditors are aware of that information.

This confirmation is given and should be interpreted in accordance with the provisions of s418 of the Companies Act 2006.

PricewaterhouseCoopers LLP are deemed to be re-appointed as auditors under Section 487(2) of the Companies Act 2006.

For and on behalf of Hyundai Capital UK Limited

SG Grant Director

23 September 2021

Registered Office: London Court, 39 London Road, Reigate, Surrey, RH2 9AQ.

# Independent auditors' report to the members of Hyundai Capital UK Limited

## Report on the audit of the financial statements

## **Opinion**

In our opinion, Hyundai Capital UK Limited's group financial statements and company financial statements (the "financial statements"):

- give a true and fair view of the state of the group's and of the company's affairs as at 31 December 2020 and of the group's profit and the group's and company's cash flows for the year then ended;
- have been properly prepared in accordance with international accounting standards in conformity with the requirements of the Companies Act 2006; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements, included within the Annual Report, which comprise: the group and company balance sheet as at 31 December 2020; the group statement of comprehensive income, the group and company cash flow statements, and the group and company statements of changes in equity for the year then ended; and the notes to the financial statements, which include a description of the significant accounting policies.

## **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities under ISAs (UK) are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Independence

We remained independent of the group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, which includes the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

## Conclusions relating to going concern

Our evaluation of the directors' assessment of the group's and the company's ability to continue to adopt the going concern basis of accounting included:

- Evaluation of the projected profit, capital and liquidity positions in management's going concern assessment;
- Assessment of the capital and liquidity position of the Santander Group, and therefore its ability to continue to provide finance to the company; and
- · Evaluation of the adequacy of disclosures made in the financial statements in relation to going concern.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group's and the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

However, because not all future events or conditions can be predicted, this conclusion is not a guarantee as to the group's and the company's ability to continue as a going concern.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

# Independent auditors' report to the members of Hyundai Capital UK Limited (continued)

## Reporting on other information

The other information comprises all of the information in the Annual Report other than the financial statements and our auditors' report thereon. The directors are responsible for the other information. Our opinion on the financial statements does not cover the other information and, accordingly, we do not express an audit opinion or, except to the extent otherwise explicitly stated in this report, any form of assurance thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify an apparent material inconsistency or material misstatement, we are required to perform procedures to conclude whether there is a material misstatement of the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report based on these responsibilities.

With respect to the Strategic report and the Report of the Directors, we also considered whether the disclosures required by the UK Companies Act 2006 have been included.

Based on our work undertaken in the course of the audit, the Companies Act 2006 requires us also to report certain opinions and matters as described below.

## Strategic report and the Report of the Directors

In our opinion, based on the work undertaken in the course of the audit, the information given in the Strategic report and the Report of the Directors for the year ended 31 December 2020 is consistent with the financial statements and has been prepared in accordance with applicable legal requirements.

In light of the knowledge and understanding of the group and company and their environment obtained in the course of the audit, we did not identify any material misstatements in the Strategic report and the Report of the Directors.

## Responsibilities for the financial statements and the audit

## Responsibilities of the directors for the financial statements

As explained more fully in the Statement of directors' responsibilities in respect of the financial statements, the directors are responsible for the preparation of the financial statements in accordance with the applicable framework and for being satisfied that they give a true and fair view. The directors are also responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the group's and the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the group or the company or to cease operations, or have no realistic alternative but to do so.

## Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

# Independent auditors' report to the members of Hyundai Capital UK Limited (continued)

Based on our understanding of the group and industry, we identified that the principal risks of non-compliance with laws and regulations related to breaches of the rules of the Financial Conduct Authority, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the financial statements such as the Companies Act 2006. We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principal risks were related to posting of fraudulent journal entries and management bias in accounting estimates. Audit procedures performed by the engagement team included:

- Enquiries of management in relation to known or suspected instances of non-compliance with laws and regulation and fraud:
- Identifying and, where relevant, testing journal entries with a higher fraud risk, for example those posted by senior management or with unusual account combinations;
- Challenging and testing key assumptions and judgements made by management in respect of critical accounting estimates and obtaining appropriate audit evidence.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditors' report.

## Use of this report

This report, including the opinions, has been prepared for and only for the company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

## Other required reporting

## Companies Act 2006 exception reporting

Under the Companies Act 2006 we are required to report to you if, in our opinion:

- we have not obtained all the information and explanations we require for our audit; or
- adequate accounting records have not been kept by the company, or returns adequate for our audit have not been received from branches not visited by us; or
- certain disclosures of directors' remuneration specified by law are not made; or
- the company financial statements are not in agreement with the accounting records and returns.

We have no exceptions to report arising from this responsibility.

Luke Hanson (Senior Statutory Auditor)

for and on behalf of PricewaterhouseCoopers LLP

Chartered Accountants and Statutory Auditors

London

23 September 2021

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## GROUP STATEMENT OF COMPREHENSIVE INCOME

For the year ended 31 December 2020

	Note	2020 £000	2019 £000
Net interest and similar income	5	93,562	92,037
Finance costs	6	(26,848)	(28,297)
Gross profit		66,714	63,740
Other operating income	7	32,412	28,891
Administrative expenses	8	(43,961)	(42,918)
Credit impairment losses, residual value and voluntary termination reversals	9	3,313	4,792
Profit before tax		58,478	54,505
Tax	11	(11,686)	(10,210)
Profit after tax		46,792	44,295
Total comprehensive income for the year attributable to the equity holders of the Group		46,792	44,295

All the activities of the Group are classed as continuing.

The Group consists of the main trading entity Hyundai Capital UK Limited and its subsidiary as per note 12. For the Company, profit after tax was £46,788,000 (2019: £44,283,000).

The accompanying notes form an integral part of the financial statements.

There is no other comprehensive income for the Group other than the profit for the year stated above.

## **BALANCE SHEETS**

As at 31 December 2020

			Group		Company
	Note	2020	2019	2020	2019
		£000	£000	£000	£000
Non-current assets			<b>_</b>		
Property, plant and equipment	13	238	342	238	342
Operating lease assets	14	151,701	134,253	151,701	134,253
Finance lease receivables	16	1,001,091	1,011,907	1,001,091	1,011,907
Financial assets held at amortised cost	17	686,720	1,145,864	1,032,593	1,453,558
Deferred tax asset	19	681	-	681	-
		1,840,431	2,292,366	2,186,304	2,600,060
Current assets			***************************************		
Finance lease receivables	16	489,135	451,934	489,135	451,934
Financial assets held at amortised cost	17	954,233	500,598	954,233	500,598
Trade and other receivables	18	34,477	36,481	34,478	36,481
Inventories	15	4,520	2,894	4,520	2,894
Cash and cash equivalents		116,537	98,928	70,821	47,255
		1,598,902	1,090,835	1,553,187	1,039,162
Total assets		3,439,333	3,383,201	3,739,491	3,639,222
Trade and other payables Lease liabilities Bank overdrafts and borrowings	20 21 22	(25,844) (191) (1,742,994)	(49,699) (214) (1,216,681)	(25,826) (191) (1,377,096)	(49,676) (214) (1,216,681)
Corporation tax		-	-	-	-
		(1,769,029)	(1,266,594)	(1,403,113)	(1,266,571)
Non-current liabilities			***************************************		
Lease liabilities	21	(38)	(127)	(38)	(127)
Bank overdrafts and borrowings	22	(1,393,145)	(1,883,500)	(2,059,228)	(2,139,549)
Deferred tax	19	-	(2,651)	-	(2,651)
		(1,393,183)	(1,886,278)	(2,059,266)	(2,142,327)
Total liabilities		(3,162,212)	(3,152,872)	(3,462,379)	(3,408,898)
Net current (liabilities) / assets		(170,126)	(175,759)	150,074	(227,409)
Net assets		277,121	230,329	277,112	230,324
Equity			<u>*</u>	<u>.</u>	
Capital and reserves					
Cl. 12.1	າາ	55,000	55,000	55,000	55,000
Share capital	23	33,000			
Retained earnings	23	222,121	175,329	222,112	175,324

The Company balance sheet is presented for Hyundai Capital UK Limited, Company number 07945949. The retained profit for the year for the Company was £46,788,000 (2019: £44,283,000).

The accompanying notes form an integral part of the financial statements.

The financial statements were approved by the Board of Directors, authorised for issue and signed on its behalf by:

SG Grant Director

23 September 2021

Shurghy

## CASH FLOW STATEMENTS

For the year ended 31 December 2020

			Group		Company
	Note	2020 £000	2019 £000	2020 £000	2019 £000
Net cash generated from/ (used in) operating activities	24	8,498	(157,629)	29,689	152,410
Financing activities					
Interest paid		(26,848)	(28,297)	(26,839)	(28,301)
Proceeds on issue of securitised loans		-	150,000	-	150,000
Repayment of obligations on secured loans		-	(150,000)	-	(150,000)
New deposits		(45,748)	(1,050,000)	(45,748)	(1,050,000)
Repayment of deposits		45,748	850,000	45,748	850,000
(Decrease)/ increase in bank overdrafts and	22		200,187	42,710	187,005
borrowings		(1,425)			
Proceeds from borrowings		1,334,923	1,481,048	1,334,923	1,481,048
Repayment of borrowings	_	(1,297,539)	(1,271,009)	(1,297,539)	(1,271,009)
Net cash generated by financing activities		9,111	181,929	53,255	168,743
Net increase in cash and cash equivalents		17,609	24,300	23,566	16,333
Cash and cash equivalents at beginning of					
year		98,928	74,628	47,255	30,922
Cash and cash equivalents at end of year	<del></del>	116,537	98,928	70,821	47,255

The accompanying notes form an integral part of the financial statements.

## **GROUP STATEMENT OF CHANGES IN EQUITY**

For the year ended 31 December 2020

	Share Capital £000	Retained Earnings £000	Total Equity £000
Balance at 1 January 2019	55,000	131,034	186,034
Profit and total comprehensive income for the year	-	44,295	44,295
Balance at 31 December 2019 and 1 January 2020	55,000	175,329	230,329
Profit and total comprehensive income for the year	-	46,792	46,792
Balance at 31 December 2020	55,000	222,121	277,121

The accompanying notes form an integral part of the financial statements.

## COMPANY STATEMENT OF CHANGES IN EQUITY

HYUNDAI CAPITAL UK LIMITED Company Number: 07945949

For the year ended 31 December 2020

	Share Capital £000	Retained Earnings £000	Total Equity £000
Balance at 1 January 2019	55,000	131,041	186,041
Profit and total comprehensive income for the year	-	44,283	44,283
Balance at 31 December 2019 and 1 January 2020	55,000	175,324	230,324
Profit and total comprehensive income for the year	-	46,788	46,788
Balance at 31 December 2020	55,000	222,112	277,112

The accompanying notes form an integral part of the financial statements.

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2020

## 1. ACCOUNTING POLICIES

The principal accounting policies adopted in the presentation of the financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

### General information and scope of consolidation

The Company is domiciled and incorporated in the United Kingdom and is a joint venture with 50.01% of the share capital being held by Santander Consumer (UK) plc, a subsidiary of Santander UK plc, 29.99% by Hyundai Capital Services Inc. (a subsidiary of Hyundai Motor Company), 10.00% by Hyundai Motor UK Limited (a subsidiary of Hyundai Motor Company) and 10.00% by Kia UK Limited, formerly Kia Motors (UK) Limited, prior to special resolution on 26th April 2021, (a subsidiary of Kia Motors Europe GmbH). Further information on the parent undertakings can be found under note 28. The Company is a private limited liability company in which liability is limited by shares. The Hyundai Capital UK Limited Group consolidation comprises the consolidated financial statements of Hyundai Capital UK Limited and the securitisation entity that it controls; HCUK Auto Funding 2017-2 Ltd.

The registered office address of the Company is London Court, 39 London Road, Reigate, Surrey, RH2 9AQ.

### Basis of preparation

The financial statements have been prepared in accordance with international accounting standards in conformity with the requirements of the Companies Act 2006.

The financial statements have been prepared under the historical cost convention and on a going concern basis as disclosed in the Directors' statement of going concern set out in the Report of the Directors.

The functional and presentation currency of the Group is pounds sterling.

#### Basis of consolidation

The consolidated financial statements incorporate the financial statements of Hyundai Capital UK Limited and its subsidiary, HCUK Auto Funding 2017-2 Ltd.

Consolidation of a subsidiary begins when the parent company obtains control over the subsidiary and ceases when the Company loses control of the subsidiary. Specifically, the results of the subsidiary acquired are included in the Group consolidated statement of comprehensive income from the date that the parent company gains control until the date that the Company ceases to control the subsidiary. Inter-company transactions, balances and unrealised gains on transactions between the Hyundai Capital UK Limited Group companies are eliminated, unrealised losses are also eliminated unless the cost cannot be recovered.

The Company has taken advantage of the exemption allowed under section 408 of the Companies Act 2006 and has not presented its own Statement of Comprehensive Income in these financial statements.

## Recent accounting developments

Interest Rate Benchmark Reform

In September 2019, the IASB issued "Interest Rate Benchmark Reform: Amendments to IFRS 9, IAS 39 and IFRS.7". The IAS 39 amendments apply to all hedging relationships directly affected by uncertainties related to interbank offered rate (IBOR) reform and must be applied for annual periods beginning on or after 1 January 2020.

In August 2020, the IASB issued "Interest Rate Benchmark Reform – Phase 2 - Amendments to IFRS 9, IAS 39, IFRS 7, IFRS 4 and IFRS 16". These amendments apply only to changes required by IBOR reform to financial instruments and hedging relationships. The amendments are effective from 1 January 2021 and must be applied retrospectively without restating comparative information. Following their endorsement for use in the European Union and the UK, the Santander UK group, (comprising Santander UK plc and its subsidiaries and joint ventures), has elected to apply the amendments in the preparation of these financial statements. The amendments address the accounting issues for financial instruments when IBOR reform is implemented including providing a practical expedient for changes to contractual cash flows, giving relief from specific hedge accounting requirements, and specifying a number of additional disclosures to enable users of financial statements to understand the effect of IBOR reform on an entity's financial instruments and risk management strategy.

As the Group has no IAS 39 compliant hedge accounting relationships, the Phase 1 amendments and the amendments relating to hedge accounting in Phase 2 do not apply.

The IBOR transition and risk exposure affected by IBOR reform for the Santander UK group are managed at a group level. Details of the extent of risk exposure that is affected by IBOR reform, and how Santander UK group's transition to alternative benchmark interest rates is being managed are disclosed in the Risk review in the Santander UK group's 2020 Annual Report and Financial Statements which does not form part of this Report.

## 1. ACCOUNTING POLICIES (continued)

#### Recent accounting developments (continued)

Practical expedient for changes to contractual cash flows

For instruments to which the amortised cost measurement applies, the amendments require entities, as a practical expedient, to account for a change in the basis for determining the contractual cash flows by updating the effective interest rate using the guidance in IFRS 9 resulting in no immediate gain or loss being recognised, provided that, the change is directly required by IBOR reform and takes place on an economically equivalent basis. Instruments referencing LIBOR or other IBORs will transition to alternative benchmark interest rates during 2021. Consequently, the application of the practical expedient has had no material impact for the Group for the year ended 31 December 2020.

At 31 December 2020, the amounts affected by IBOR reform that have yet to transition to an alternative benchmark interest rate are as follows:

 GBP loan owed to parent undertaking of £366.5m and GBP deposit owed by parent undertaking of £200.0m which bears interest at LIBOR, as disclosed in note 26.

Further details of the extent of risk exposure that is affected by IBOR reform and how Santander UK's transition to alternative benchmark interest rates is being managed, are disclosed in the Banking market risk section of the Risk review in the Santander UK group's 2020 Annual Report and Financial Statements which does not form part of this Report.

## Future accounting developments

At 31 December 2020, for the Group, there were no significant new or revised standards and interpretations, and amendments thereto, which have been issued but which are not yet effective or which have otherwise not been early adopted where permitted.

## Revenue recognition

Revenue is measured at the fair value of the consideration received or receivable and recognised when prescribed conditions are met, which depend on the nature of the revenue.

Interest income is recognised using the effective interest rate method. The effective interest rate method is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to that asset's initial net carrying amount. The calculation includes all fees paid or received that are integral to the contract and all other premiums and discounts. See lease policy for recognition of income regarding leases. Interest is receivable on term deposits at fixed rates.

#### Net Interest and similar income

Net Interest and similar income is received from four key income streams:

- Retail income which includes interest income from finance leases, unsecured personal loans and associated fees and
  commissions. Third party intermediaries including dealerships and brokers introduce all new business. Commission is
  paid to these intermediaries for their services; the commission is spread using the effective interest rate method over the
  expected life of the agreements. Fees and commissions that are not an integral part of the effective interest rate are
  recognised when the service is provided, or on the performance of a significant act. For retail and corporate products, fee
  and commission income consists principally of collection services fee, and fees for non-banking financial products.
  Revenue from these income streams is recognised when the service is provided.
- Wholesale funding income which includes both interest and fee income from lending to dealers.
- Interest and fee income from securitisations.
- Other bank interest from amounts held on deposit.

## 1. ACCOUNTING POLICIES (continued)

## Pensions and other post-retirement benefits

The Group participates in a defined contribution scheme run by Santander UK plc. The pension charge in the profit and loss reflects the contributions payable during the year, see note 8.

## Other operating income

Other operating income comprises of income from operating leases and miscellaneous fees originating from the retail and wholesale portfolios. Revenue from these other income streams is recognised when the service is provided.

Revenue from operating leases is recognised on a straight-line basis, over the life of the agreement. All other operating income is recognised when the service is provided.

#### Finance costs

Finance costs consist of interest payable to Group undertakings, amounts paid on securitisation and bank charges on overdrafts and loans. Interest payable to Group undertakings and bank charges are recognised on an accruals basis.

#### Financial Instruments

## a) Initial recognition and measurement

Financial assets and liabilities are initially recognised when the Group becomes a party to the contractual terms of the instrument. The Group determines the classification of its financial assets and liabilities at initial recognition and measures a financial asset or financial liability at its fair value plus or minus, in the case of a financial asset or financial liability not at FVTPL, transaction costs that are incremental and directly attributable to the acquisition or issue of the financial asset or financial liability. Transaction costs of financial assets and financial liabilities carried at fair value through profit or loss are expensed in profit or loss. Immediately after initial recognition, an expected credit loss (ECL) allowance is recognised for financial assets measured at amortised cost and investments in debt instruments measured at FVOCI.

## b) Financial assets and liabilities

Classification and subsequent measurement

From 1 January 2018, the Group has applied IFRS 9 Financial Instruments and classifies its financial assets in the measurement categories of amortised cost, FVOCI and FVTPL.

Financial assets and financial liabilities are classified as FVTPL where there is a requirement to do so or where they are otherwise designated at FVTPL on initial recognition. Financial assets and financial liabilities which are required to be held at FVTPL include:

- Financial assets and financial liabilities held for trading
- Debt instruments that do not have solely payments of principal and interest (SPPI) characteristics. Otherwise, such instruments are measured at amortised cost or FVOCI.

Financial assets and financial liabilities are classified as held for trading if they are derivatives or if they are acquired or incurred principally for the purpose of selling or repurchasing in the near-term, or form part of a portfolio of financial instruments that are managed together and for which there is evidence of short-term profit taking.

In certain circumstances other financial assets and financial liabilities are designated at FVTPL where this results in more relevant information. This may arise because it significantly reduces a measurement inconsistency that would otherwise arise from measuring assets or liabilities or recognising the gains or losses on them on a different basis, where the assets and liabilities are managed and their performance evaluated on a fair value basis or, in the case of financial liabilities, where it contains one or more embedded derivatives which are not closely related to the host contract.

## 1. ACCOUNTING POLICIES (continued)

#### c) Financial assets: debt instruments

Debt instruments are those instruments that meet the definition of a financial liability from the issuer's perspective, such as loans and government and corporate bonds. Classification and subsequent measurement of debt instruments depend on the Group's business model for managing the asset, and the cash flow characteristics of the asset.

#### Business model

The business model reflects how the Group manages the assets in order to generate cash flows and, specifically, whether the Group's objective is solely to collect the contractual cash flows from the assets or is to collect both the contractual cash flows and cash flows arising from the sale of the assets. If neither of these is applicable, such as where the financial assets are held for trading purposes, then the financial assets are classified as part of an 'other' business model and measured at FVTPL. Factors considered in determining the business model for a group of assets include past experience on how the cash flows for these assets were collected, how the assets' performance is evaluated and reported to key management personnel and how risks are assessed and managed.

#### SPPI

Where the business model is to hold assets to collect contractual cash flows or to collect contractual cash flows and sell, the Group assesses whether the assets' cash flows represent SPPI. In making this assessment, the Group considers whether the contractual cash flows are consistent with a basic lending arrangement (i.e. interest includes only consideration for the time value of money, credit risk, other basic lending risks and a profit margin that is consistent with a basic lending arrangement). Where the contractual terms introduce exposure to risk or volatility that is inconsistent with a basic lending arrangement, the related asset is classified and measured at FVTPL.

Financial assets with embedded derivatives are considered in their entirety when determining whether their cash flows are SPPI.

Based on these factors, the Group classifies its debt instruments into one of the following measurement categories:

- Amortised cost Financial assets that are held for collection of contractual cash flows where those cash flows represent SPPI, and that are not designated at FVTPL, are measured at amortised cost. The carrying amount of these assets is adjusted by any ECL recognised. Interest income from these financial assets is included in 'Net interest and similar income' using the effective interest rate method. When the estimates of future cash flows are revised, the carrying amount of the respective financial assets or financial liabilities is adjusted to reflect the new estimate discounted using the original effective interest rate. Any changes are recognised in the income statement.
- FVOCI Financial assets that are held for collection of contractual cash flows and for selling the assets, where the assets' cash flows represent SPPI, and that are not designated at FVTPL, are measured at FVOCI. Movements in the carrying amount are recognised in OCI, except for the recognition of impairment gains or losses, interest revenue and foreign exchange gains and losses on the instrument's amortised cost which are recognised in profit or loss. When the financial asset is derecognised, the cumulative gain or loss previously recognised in OCI is reclassified from equity to profit or loss and recognised in 'Net interest and similar income'. Interest income from these financial assets is included in 'Other gains/ losses' using the effective interest rate method.
- -FVTPL Financial assets that do not meet the criteria for amortised cost or FVOCI are measured at FVTPL. A gain or loss on a debt instrument that is subsequently measured at FVTPL, including any debt instruments designated at fair value, is recognised in profit or loss and presented in the income statement in 'Other operating income' in the period in which it arises.

The Group reclassifies financial assets when and only when its business model for managing those assets changes. The reclassification takes place from the start of the first reporting period following the change. Such changes are expected to be very infrequent.

## 1. ACCOUNTING POLICIES (continued)

#### Impairment of debt instrument financial assets

Expected credit losses are recognized on all financial assets at amortised cost or at fair value through other comprehensive income. The expected credit loss considers forward looking information to recognise impairment allowances earlier in the lifecycle of a product. A three-stage approach to impairment measurement is adopted as follows:

- Stage 1 the recognition of 12 month expected credit losses (ECL), that is the portion of lifetime expected credit losses from default events that are expected within 12 months of the reporting date, if credit risk has not increased significantly since initial recognition;
- Stage 2 lifetime expected credit losses for financial instruments for which credit risk has increased significantly since initial recognition; and
- Stage 3 lifetime expected credit losses for financial instruments which are credit impaired.

The measurement of ECL reflects:

- An unbiased and probability-weighted amount that is determined by evaluating a range of possible outcomes;
- The time value of money; and
- Reasonable and supportable information that is available without undue cost or effort at the reporting date about past events, current conditions and forecasts of future economic conditions.

Financial assets are written off when it is reasonably certain that receivables are irrecoverable. All write-offs are assessed on a case-by-case basis, taking account of the exposure at the date of write-off. Write-offs are charged against previously established loss allowances.

Recoveries of credit impairment losses are not included in the impairment loss allowance but are taken to income and offset against credit impairment losses. Recoveries of credit impairment losses are classified in the income statement as 'Impairment losses'. For more on how ECL is calculated see the Credit risk section in Note 3.

## Financial liabilities

Financial liabilities are classified as subsequently measured at amortised cost, except for:

Financial liabilities at fair value through profit or loss: this classification is applied to derivatives. Gains or losses on financial liabilities designated at fair value through profit or loss are presented partially in other comprehensive income (the amount of change in the fair value of the financial liability that is attributable to changes in the credit risk of that liability) and partially in profit or loss (the remaining amount of change in the fair value of the liability).

Trade and other payables are classified as amortised cost.

## Property, Plant and equipment

Property, plant and equipment include buildings and office fixtures and equipment. Property, plant and equipment are carried at cost less accumulated depreciation and accumulated impairment losses. A review for indications of impairment is carried out at each reporting date. Gains and losses on disposal are determined by reference to the carrying amount and are reported in administration expenses. Repairs and renewals are charged to the income statement when the expenditure is incurred. Classes of property, plant and equipment are depreciated on a straight-line basis over their useful life as follows:

Buildings 3 years Cars 2 years

The estimated useful lives, residual values and depreciation method are reviewed at the end of each reporting period, with the effect of any changes in estimate accounted for on a prospective basis.

## 1. ACCOUNTING POLICIES (continued)

An item of property, plant and equipment is derecognised upon disposal or when no future economic benefits are expected to arise from the continued use of the asset. The gain or loss arising on the disposal or scrappage of an asset is determined as the difference between the sales proceeds and the carrying amount of the asset and is recognised in income.

#### Finance leases

#### The Group as a Lessor

The Group's finance products include Conditional Sale agreements and Personal Contract Purchase (PCP) agreements. Under Conditional Sale agreements, the Group is the legal owner of the vehicle until all repayments have been made. Under Personal Contract Purchase (PCP) agreements there is a final balloon payment at the end of the agreement, and the customer has three contractual options at the end of the agreement term. Further details are found in note 16.

#### Definition of a lease

The definition of a lease also includes hire purchase contracts. These are contracts for the hire of an asset that give the hirer an option to acquire title to the asset and conditional sale agreements where title automatically passes to the lessee on making the final lease payment.

Assets leased to customers under agreements which transfer substantially all the risks and rewards of ownership to the lessee, are classified as finance leases. Assets held under finance leases are recognised in the balance sheet as a receivable amount equal to the net investment in leases. The net investment in leases represents the present value of the minimum lease payments receivable under finance leases or the life of the asset if shorter, at the inception of the lease, together with any unguaranteed residual value accruing to the lessor discounted at the rates of interest implicit in the leases. Income from finance leases is allocated to accounting periods so as to give a constant periodic rate of return on the net investment. Impairment losses arising from changes in future residual values for finance leases are recognised as part of the impairment of financial assets.

#### The Group as lessee

The Group assesses whether a contract is or contains a lease at the inception of the contract and recognises a right-of-use (ROU) asset representing its right to use the underlying leased asset and a lease liability representing its obligation to make lease payments for all leases, except for leases with a term of 12 months or less which are expensed in the income statement on a straight-line basis over the lease terms.

Lease payments exclude irrecoverable VAT which is expensed in the income statement as lease payments are made.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted using the incremental borrowing rate appropriate to the lease term. The lease liability is subsequently measured at amortised cost using the effective interest rate method.

Remeasurement of the lease liability occurs if there is a change in the lease payments (when a corresponding adjustment is made to the ROU asset), the lease term or in the assessment of an option to purchase the underlying asset. At inception, the ROU asset, which is included in Property, plant and equipment on the balance sheet, comprises the lease liability, initial direct costs and the obligations to restore the asset, less any incentives granted by the lessor. The ROU asset is depreciated over the shorter of the lease term or the useful life of the underlying asset and is reviewed for impairment as for owned assets. The obligation to restore the asset is included in Provisions on the balance sheet.

## 1. ACCOUNTING POLICIES (continued)

## Operating leases

The Group and Company as a lessor: Assets leased to customers, under agreements which do not transfer substantially all the risks and rewards of ownership, are classified as operating leases. Operating leases are capitalised and depreciated on a straight-line basis over their anticipated useful lives (6 to 48 months) to estimated residual values. Estimated residual values are regularly reassessed against revised projections of used car prices and the resulting changes of estimate are reflected in adjustments to the deprecation charge for the year and remaining lease term.

#### Taxation

The tax expense represents the sum of the income tax currently payable and deferred income tax.

Income tax payable on profits, based on the appligable tax law in each jurisdiction is recognised as an expense in the period in which profits arise. Taxable profit differs from net profit as reported in the Statement of Comprehensive Income because it excludes items of income or expense that are taxable or deductible in other years and it further excludes items that are never taxable or deductible. The liability for current tax is calculated using tax rates that have been enacted or substantively enacted by the balance sheet date.

Deferred income tax is the tax expected to be payable or recoverable on income tax losses available to carry forward and on temporary differences arising between the tax bases of assets and liabilities and their carrying amounts in the financial statements and is accounted for using the balance sheet liability method. Deferred tax liabilities are generally recognised for all taxable temporary differences and deferred tax assets are recognised to the extent that it is probable that taxable profits will be available against which the assets may be utilised as they reverse. Such deferred tax assets and liabilities are not recognised if the temporary difference arises from goodwill. Deferred tax assets and liabilities are not recognised from the initial recognition of other assets (other than in a business combination) and liabilities in a transaction that affects neither the taxable profit nor the accounting profit.

Deferred tax is calculated at the tax rates that are expected to apply in the period when the liability is settled or the asset is realised based on rates enacted or substantively enacted at the balance sheet date. Deferred tax is charged or credited in the income statement, except when it relates to items recognised in other comprehensive income or directly in equity, in which case the deferred tax is also recognised in other comprehensive income or directly in equity. Deferred and current tax assets and liabilities are only offset where there is both the legal right and the intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

#### Inventories

Inventories encompass vehicles held for sale in the ordinary course of business. Inventories are valued at the lower of cost and net realisable value.

## Cash and cash equivalents

For the purposes of the cash flow statement and balance sheet, cash and cash equivalents comprise balances with less than three months maturity from the date of acquisition, including loans and advances to banks in the same group, and amounts due from other banks.

#### Financial Liabilities, including borrowings and trade and other payables

Financial liabilities are recognised initially at fair value, being the proceeds (fair value of consideration received) net of transaction costs incurred. Financial liabilities are subsequently stated at amortised cost; any difference between proceeds net of transaction costs and the redemption value is recognised in the income statement over the period of the borrowings using the effective interest rate method.

#### Securitisation transactions

The Group has entered into certain arrangements where undertakings have issued asset-backed securities. As the Group has retained substantially all the risks and rewards of the underlying assets, such financial instruments continue to be recognised on the balance sheet, and a liability recognised for the proceeds of the funding transaction. The Group prepares consolidated financial statements including the results of its subsidiary securitisation companies.

## 1. ACCOUNTING POLICIES (continued)

#### Term deposits

Term deposits are classified as financial assets and are included within loans and receivables. Term deposit balances are shown at their amortised cost, which is equivalent to their face value. Interest is accrued over the term of the deposits and is paid periodically or at maturity. Interest income earned but not paid is accrued.

#### Share capital

Incremental external costs directly attributable to the issue of new shares, other than on a business combination, are deducted from equity net of any related income taxes.

# 2. CRITICAL ACCOUNTING POLICIES AND AREAS OF SIGNIFICANT MANAGEMENT JUDGEMENT

The preparation of the Group's financial statements requires management to make estimates and judgements that affect the reported amount of assets and liabilities at the date of the financial statements and the reported amount of income and expenses during the reporting period. Management evaluates its estimates and judgements on an on-going basis. Management bases its estimates and judgements on historical experience and on other factors that are believed to be reasonable under the circumstances. Actual results may differ from these estimates under different assumptions or conditions.

The following accounting estimates and judgements are considered important to the portrayal of the Group's financial results and financial condition because: (i) they are highly susceptible to change from period to period as assumptions are made to calculate the estimates, and (ii) any significant difference between the estimated amounts and actual amounts could have a material impact on the Group's future financial results and financial condition. In calculating each estimate, a range of outcomes was calculated based principally on management's conclusions regarding the input assumptions relative to historic experience. The actual estimates were based on what management concluded to be the most probable assumptions within the range of reasonably possible assumptions.

#### Expected credit loss allowances

The Group is exposed to credit risk where counterparties may not be able to meet their financial obligations. The application of the ECL methodology for calculating credit impairment allowances is susceptible to change from period to period. The methodology requires management to make a number of judgmental assumptions in determining the estimates. Any significant difference between the estimated amount and actual amounts could have a material impact on the Group's future financial results and financial condition.

Key parameters in the modelling of the ECL are probabilities of default (PDs), loss given default (LGDs) and exposure at default (EAD). The determination of these parameters involves modelling and requires management to analyse historic information as well as factoring in the macroeconomic outlook. Further information on the Group's approach to determining loss allowances is described in Note 3.

Approximately 2.16% of Finance Lease exposures are classified as Stage 2. If a further £50m of exposures were to move from Stage 1 to Stage 2 at an average PD level, there would be an increase in ECL of approximately £5.8m (2019: £1.8m).

# 2. CRITICAL ACCOUNTING POLICIES AND AREAS OF SIGNIFICANT MANAGEMENT JUDGEMENT (continued)

#### Residual value risk

The Group is subject to residual value risk being the risk that the value of a vehicle at the end of the lease period is worth less than anticipated. Residual values are calculated after analysing the market place and the Group's own historical experience in the market.

Residual values of leased assets are reviewed regularly. This risk arises in relation to PCP contracts where the customer has a contractual right to return the vehicle to the Group which may be worth less than the amount guaranteed in the customer contract. The risk also arises in relation to the ability of certain customers to be able to Voluntary Terminate their agreement once 50% of the balance has been repaid. The calculation of the provisions in relation to residual value risk involves significant management judgment associated with estimating the proportion of vehicles to be returned as well as used car values.

## 3. FINANCIAL RISK MANAGEMENT

The Group's activities expose it to a variety of financial risks. The Group's risk management focuses on the major areas of credit risk, liquidity risk, market risk, interest rate risk, operational risk, conduct risk and residual value risk. The Group's overall risk management programme focuses on the unpredictability of financial markets and seeks to minimise potential adverse effects on the Group's financial performance. The Group's Risk Framework ensures that risk is managed and controlled on behalf of shareholders, customers, employees and its regulators. Effective and efficient risk governance and oversight provide management with assurance that the Group's business activities will not be adversely impacted by risks that could have been reasonably foreseen. This in turn reduces the uncertainty of achieving the Group's strategic objectives. Formal standing committees are maintained for effective management of oversight.

## Credit risk

Credit risk is the risk that counterparties will not meet their financial obligations and may result in the Group losing the principal amount lent, the interest accrued and any unrealised gains, less any security held. The credit risk on liquid funds and derivative financial instruments is limited because the counterparties are banks with high credit ratings assigned by international credit rating agencies. All new business is subject to credit scoring and/or underwriting policy criteria designed to assess credit worthiness.

The Group has significant concentration of credit risk in wholesale funding and holds a provision in respect of this. For other sectors, there is no significant concentration of credit risk, with exposure spread over a large number of counterparties and customers. The maximum exposure is the amount recorded in the balance sheet and disclosed in Notes 16, 17 and 18. It should be noted that the loans provided are linked to Kia and Hyundai motor vehicles and the Directors periodically review the re-sale values of these cars in order to mitigate against residual value risk and any potential losses from customers exercising their right to voluntary terminate their agreement under the Consumer Credit Act regulations.

## 3. FINANCIAL RISK MANAGEMENT (continued)

#### Kev metrics

The Group uses a number of key metrics to measure and control credit risk, as follows:

Metric	Description
Expected credit losses (ECL)	ECL tells the Group what credit risk is likely to cost either over the next 12 months on qualifying exposures, or defaults over the lifetime of the exposure where there is evidence of a significant increase in credit risk since origination.
Stages 1, 2 and 3	The Group assesses the credit risk profile to determine which stage to allocate and monitors where there is a significant increase in credit risk and transfers between the stages.
Expected Loss (EL)	EL is the product of the probability of default, exposure at default and loss given default. The Group calculates each factor in accordance with group policy and risk models and an assessment of each customer's credit quality. There are differences between regulatory EL and IFRS 9 ECL. More details can be found in the Annual Report of the Santander UK plc. For the rest of the Risk review, impairments, losses and loss allowances refer to calculations in accordance with IFRS, unless specifically stated otherwise. For IFRS accounting policy on impairment, see Note 1 to the Financial Statements.
Non-Performing Loans (NPLs)	The Group uses NPLs to monitor how portfolios behave. Loans are classified as NPLs when customers do not make a payment for three months or more, or if information is available to make the Group doubt they can keep up with their payments. There are differences between NPL and Stage 3, details of which can be found in the Annual Report of Santander UK plc.

#### Other metrics

The Group also assesses risks from other perspectives, such as geography, business area, product and process. This is done to identify areas requiring specific focus. Stress testing is also used to establish vulnerabilities to economic deterioration. COVID-19 deferrals are not counted as delinquent.

## Significant Increase in Credit Risk (SICR)

Loans which have suffered a SICR since origination are subject to a lifetime ECL assessment which extends to a maximum of the contractual maturity of the loan. Loans which have not experienced a SICR are subject to 12 month ECL. We assess each facility's credit risk profile and use a range of quantitative, qualitative and backstop criteria to identify exposures that have experienced a SICR to determine which of three stages to allocate them to:

- Stage 1: when there has been no SICR since initial recognition. We apply a loss allowance equal to a 12 month ECL i.e. the proportion of lifetime expected losses that relate to that default event expected in the next 12 months
- Stage 2: when there has been a SICR since initial recognition, but no credit impairment has materialised. we apply a loss allowance equal to the lifetime ECL i.e. lifetime expected loss resulting from all possible defaults throughout the residual life of a facility
- Stage 3: when the exposure is considered credit impaired using default criteria set out below. We apply a loss allowance equal to the lifetime ECL. Objective evidence of credit impairment is required.

## Definition of default (Credit impaired)

We define a financial instrument as in default (i.e. credit impaired) for purposes of calculating ECL if it is more than 90 days past due (DPD), or if we have data to make us doubt customers can keep up with their payments i.e. they are unlikely to pay. The data typically includes where:

- They have had a winding up notice issued, or something happens that is likely to trigger insolvency such as, another lender calls in a loan
- Something happens that makes them less likely to be able to pay such as they lose an important client or contract
- They have regularly missed or delayed payments, even though they have not gone over the three-month limit for default
- Their loan is unlikely to be refinanced or repaid in full on maturity.

#### Backstop criteria

We classify all exposures more than 30 or 90 DPD in at least Stage 2 or in Stage 3, respectively. We do not rebut the backstop presumptions in IFRS 9 (i.e. credit risk has significantly increased if contractual payments are more than 30 days past due) relating to either a SICR or default.

## 3. FINANCIAL RISK MANAGEMENT (continued)

### Measuring ECL

For accounts not in default at the reporting date, we estimate a monthly ECL for each exposure and for each month over the forecast period. The lifetime ECL is the sum of the monthly ECLs over the forecast period, while the 12-month ECL is limited to the first 12 months. We calculate each monthly ECL as the discounted value for the relevant forecast month of the product of the following factors:

- Survival rate (SR): The probability that the exposure has not closed or defaulted since the reporting date.
- Probability of Default (PD): The likelihood of a borrower defaulting in the following month, assuming it has not closed or defaulted since the reporting date. For each month in the forecast period, we estimate the monthly PD from a range of factors. These include the current risk grade for the exposure, which becomes less relevant further into the forecast period, as well as the expected evolution of the account risk with maturity and factors for changing economics. We support this with historical data analysis.
- Exposure at Default (EAD): The amount we expect to be owed if a default event was to occur. We determine EAD for each month of the forecast period by the expected payment profile, which varies by product type. For amortising products, we base it on the borrower's contractual repayments over the forecast period. We adjust this for any expected overpayments on Stage 1 accounts that the borrower may make and for any arrears we expect if the account was to default. We vary these assumptions by product type and base them on analysis of recent default data.
- Loss Given Default (LGD): Our expected loss if a default event were to occur. We express it as a percentage and calculate it as the expected loss divided by EAD for each month of the forecast period. We base LGD on factors that impact the likelihood and value of any subsequent write-offs. We use the original effective interest rate as the discount rate. For accounts in default, we use the EAD as the reporting date balance. We also calculate an LGD to reflect the default status of the account, considering the current DPD and loan to value. PD and SR are not required for accounts in default.

#### Maximum exposure to credit risk

The table below shows the Group's maximum exposure to credit risk. The table only shows the financial assets that credit risk affects.

## Balance sheet amount

2020 – Group	Gross amounts £'000	Loss allowances £'000	Net exposure £'000	
Financial assets at amortised cost:				
Finance leases (note 16)	1,669,524	(13,474)	1,656,050	
Unsecured personal loans (note 17)	363,797	(1,189)	362,608	
Wholesale funding (note 17)	384,834	(6,561)	378,273	
Entities with significant influence over the Group- Santander Consumer UK plc (note 27)	903,259	-	903,259	
Total financial assets at amortised cost	3,321,414	(21,224)	3,300,190	
2019 – Group	Gross amounts £'000	Loss allowances £'000	Net exposure £'000	
Financial assets at amortised cost:				
Finance leases (note 16)	1,651,163	(8,873)	1,642,290	
Unsecured personal loans (note 17)	361,227	(875)	360,352	
Wholesale funding (note 17)	392,843	(7,301)	385,542	
Entities with significant influence over the Group- Santander Consumer UK plc (note 27)	905,743	-	905,743	
Total financial assets at amortised cost	3,310,976	(17,049)	3,293,927	

## 3. FINANCIAL RISK MANAGEMENT (continued)

For financial assets linked to related parties, we do not hold any IFRS 9 provision as these are considered low risk.

Financial assets at FVTPL do not have the impairment requirements of IFRS 9 applied.

Where appropriate, case management is transferred to a specialist recovery team that works with the customer in an attempt to resolve the situation. If this does not prove possible, cases are classified as being unsatisfactory and are subject to intensive monitoring and management procedures designed to maximise debt recovery.

The class of financial instruments that is most exposed to credit risk in the Group is finance agreements, comprising loans and advances to customers and net investment in finance leases (note 16). These are net of impairment losses.

		Group		Company
	2020	2019	2020	2019
	£′000	£′000	£′000	£′000
Finance leases (note 16)	1,656,050	1,463,842	1,656,050	1,463,842
Unsecured personal loans (note 17)	362,608	360,352	362,608	360,352
Wholesale funding (note 17)	378,273	385,542	378,273	385,542
Finance agreements (Notes 16/17)	2,396,931	2,209,736	2,396,931	2,209,736

The exposures relating to finance leases and personal loans are primarily to private individuals. Wholesale lending is to the commercial sector.

## Credit exposures and corresponding ECL

The following table analyses the credit risk exposure of financial instruments for which an ECL allowance is recognised and the corresponding ECL at 31 December 2020.

#### Group exposures

2020	Stage 1 £'000	Stage 2 £'000	Stage 3 £'000	Total £'000
Finance leases	1,626,513	36,143	6,868	1,669,524
Unsecured personal loans	360,430	3,159	208	363,797
Wholesale funding	340,599	44,092	143	384,834
Total exposures	2,327,542	83,394	7,219	2,418,155
IFRS 9 ECL				
Finance leases	(5,236)	(4,320)	(3,918)	(13,474)
Unsecured personal loans	(828)	(237)	(124)	(1,189)
Wholesale funding	(4,704)	(1,717)	(140)	(6,561)
Total ECL	(10,768)	(6,274)	(4,182)	(21,224)
Net exposures				
Finance leases	1,621,277	31,823	2,950	1,656,050
Unsecured personal loans	359,602	2,922	84	362,608
Wholesale funding	335,895	42,375	3	378,273
Total net exposures	2,316,774	77,120	3,037	2,396,931

## 3. FINANCIAL RISK MANAGEMENT (continued)

Movements in ECL provision are set out below:		Non-credit	Credit impaired	
	Stage 1	impaired	Stage 3	
Group	Subject to	Stage 2	Subject to	T-4-1
Finance Leases	12-month ECL	Subject to	lifetime ECL	Total £′000
Fillalice Leases	£′000	lifetime ECL	£′000	1000
		£′000		
At 1 January 2020	(3,287)	(2,707)	(2,879)	(8,873)
Income statement charge for the year	(2,531)	(772)	(2,482)	(5,785)
Net impairment charge	(2,531)	(772)	(2,482)	(5,785)
Transfers to 12-month ECL	587	(587)	-	-
Transfers to credit impaired	(5)	(254)	259	-
Assets derecognised – written off	-		1,184	1,184
At 31 December 2020	(5,236)	(4,320)	(3,918)	(13,474)
Group				
Group		Non-credit	Credit	
Finance Leases	Stage 1	impaired	impaired	
	Subject to 12-month	Stage 2	Stage 3	T. ( )
	ECL	Subject to	Subject to	Total
	£′000	lifetime ECL	lifetime ECL £'000	£′000
		£'000	£000	
At 1 January 2019	(3,870)	(2,894)	(2,494)	(9,258)
Income statement charge for the year	(15)	-	(4,307)	(4,322)
Income statement release for the year	-	969	-	969
Net impairment (charge) / reversal	(15)	969	(4,307)	(3,353)
Transfers to 12-month ECL	605	(605)	-	-
Transfers to credit impaired	(7)	(177)	184	-
Assets derecognised – written off	-	-	3,738	3,738
At 31 December 2019	(3,287)	(2,707)	(2,879)	(8,873)
		Non-credit	Credit impaired	
	Stage 1	impaired	Stage 3	
Group	Subject to	Stage 2	Subject to lifetime	
	12-month	Subject to	ECL	<b>.</b>
Unsecured personal loans	ECL	lifetime ECL	£'000	Total
<u> </u>	£′000	£′000		£′000
At 1 January 2020	(594)	(165)	(115)	(874)
Income statement charge for the year	(361)	112	(338)	(587)
Net impairment (charge)/ reversal	(361)	112	(338)	(587)
Transfers to 12-month ECL	128	(128)	-	-
Transfers to credit impaired	(1)	(56)	57	
Assets derecognised – written off	-	-	272	272
At 31 December 2020	(828)	(237)	(124)	(1,189)

## 3. FINANCIAL RISK MANAGEMENT (continued)

Group Unsecured personal loans	Stage 1 Subject to 12-month ECL £'000		n-credit impaired Stage 2 ect to lifetime ECL £'000	Credit impaired Stage 3 Subject to lifetime ECL £'000	Total £'000
At 1 January 2019	(551)		(203)	(130)	(884)
Income statement charge for the year	(174)	-	-	(279)	(453)
Income statement release for the year	-		210	13	223
Net impairment (charge)/ reversal	(174)		210	(266)	(230)
Transfers to 12-month ECL	133		(133)	-	-
Transfers to credit impaired	(2)		(39)	41	_
Assets derecognised – written off	-		-	240	240
At 31 December 2019	(594)		(165)	(115)	(874)
		Stage 1	Non-credit impaired Stage 2	impaired Stage 3	
Group	Subject mon	to 12- th ECL	Subject to lifetime ECL		Total
Wholesale funding		£′000	£'000	£′000	£′000
At 1 January 2020		(4,768)	(2,332)	(200)	(7,300)
Income statement charge for the year		(35)	-	(48)	(83)
Income statement release for the year	•	-	714	- 60	774
Net impairment reversal / (charge)		(35)	714	. 12	691
Transfers to 12-month ECL		99	(99)	-	-
Assets derecognised – written off		-	-	48	48
At 31 December 2020		(4,704)	(1,717)	(140)	(6,561)
		tage 1	Non-credit impaired Stage 2	impaired Stage 3	
Group	Subject mon	to 12- th ECL	Subject to lifetime ECL	Subject to lifetime ECL	Total
Wholesale funding		£′000	£'000	£'000	£′000
At 1 January 2019	(	4,949)	(2,067)	(16)	(7,032)
Income statement charge for the year		-		(1,385)	(1,385)
Income statement release for the year		36	997	-	1,033
Net impairment reversal/ (charge)		36	997	(1,385)	(352)
Transfers to 12-month ECL		145	(145)	-	-
Transfers to credit impaired		-	(1,117)	1,117	-
Assets derecognised – written off		-	-	84	84

A description of how impairment is measured can be found in the accounting policies in Note 1.

The Group has affordability checks in place which demonstrate a firm commitment to responsible lending and treating customers fairly.

## Liquidity risk

At 31 December 2019

Liquidity risk is the potential that, although remaining solvent, the Group does not have sufficient liquid financial resources to enable it to meet its obligations as they fall due or can secure them only at excessive cost.

(4,768)

(2,332)

(200)

(7,300)

## 3. FINANCIAL RISK MANAGEMENT (continued)

The Group reviews on a regular basis its cash flow obligations. It is anticipated that Santander Consumer (UK) plc will continue to lend to the Group to ensure that the Group fulfils its liquidity requirements.

## Maturities of financial liabilities

The table below analyses the maturities of the undiscounted cash flows relating to financial liabilities of the Group based on the remaining period to the contractual maturity date at the balance sheet date. There are no significant financial liabilities related to financial guarantee contracts. This table is not intended to show the liquidity of the Group.

Group						
	Demand	Up to 3	3-12	1-5	Over 5	Total
At 31 December 2020	5000	months	months	years	years	5000
	£000	£000	£000	£000	£000	£000
Borrowings from Santander UK plc						
group	348	554,930	1,185,377	1,393,145	-	3,133,800
Other liabilities	2,339	-	-	-	-	2,339
Total financial liabilities	2,687	554,930	1,185,377	1,393,145	-	3,136,139
Group						
	Demand	Up to 3	3-12	1-5	Over 5	Total
At 31 December 2019		months	months	years	years	
	£000	£000	£000	£000	£000	£000
Borrowings from Santander UK plc group	886	451,921	758,164	1,883,500	-	3,094,471
Other liabilities	5,709	-	-	-	-	5,709
Total financial liabilities	6,596	451,921	758,164	1,883,500	-	3,100,180
Company						
	Demand	Up to 3	3-12	1-5	Over 5	Total
At 31 December 2020		months	months	years	years	
	£000	£000	£000	£000	£000	£000
Borrowings from Santander UK plc						
group	348	508,075	866,335	1,059,042	-	2,433,800
Securitisation amounts due	-	-	-	1,000,185	-	1,000,185
Other liabilities	2,339	-	-	-	-	2,339
Total financial liabilities	2,687	508,075	866,335	2,059,227	-	3,436,324
Company						
	Demand	Up to 3	3-12	1-5	Over 5	Total
At 31 December 2019		months	months	years	years	
	£000	£000	£000	£000	£000	£000
Borrowings from Santander UK plc group	886	406,031	752,231	826,984	-	1,986,132
Securitisation amounts due	-	-	-	956,050	-	956,050
Other liabilities	5,709	-	-	-	-	5,709
Total financial liabilities	6,596	406,031	752,231	1,783,034		2,947,892
·						

## 3. FINANCIAL RISK MANAGEMENT (continued)

## Covid 19 Payment deferrals

	Total number of customers helped	b	ng Ioan % alance £'000	of relevant Ioan book	Total value of arrears £'000	% in arrears
Consumer (auto) finance	9,658	10	00,334	2%	9,274	9%
Arrears defined as 30 day past due	Repaying £'000	On payment holiday £'000	On extended paymen holiday	t <30 days pas	st new >30 e days past	Arrears (before start of payment holiday) £'000
Consumer (auto) finance	89,848	6,709	3,776	3,52	6 3,188	2,560

In 2020 as a result of the Covid 19 pandemic the Group offered payment deferrals to 9,658 customers (2019: nil). As at the balance sheet date, 89% of the customers are now repaying their agreements, 7% have an active payment deferral in place and 4% have been offered extended repayment terms.

#### Market risk

Market risk is the potential for loss of income or decrease in the value of net assets caused by movements in the levels and prices of financial instruments. The Group's retail business is subject to fair value interest rate risk as the finance leasing agreements and unsecured personal loans all bear fixed interest and as such the value of these assets fluctuates with changes in market interest rates. To mitigate this risk for finance leases, lease arrangements and lending are taken out with a fixed rate of interest.

#### Interest rate risk

The Group provides fixed rate loans and finance leases. In 2018 the Group has converted all of its borrowings to fixed rate loans and for this reason there is no significant interest rate risk on the retail lending portfolio.

The Group only lends in sterling to UK individuals and businesses and so is not exposed to foreign currency risk.

## Operational risk

Operational risk is defined as the risk of loss resulting from inadequate or failed internal processes and systems or from external events. This includes regulatory, legal and compliance risk. Operational risk is monitored and managed within the group. An independent central operational risk function (Enterprise and Operational Risk) has responsibility for establishing the framework within which these risks are managed and is aligned to operational risk professionals within business areas (coordinated by IT and Operational Risk) to ensure consistent approaches are applied across the group. The primary purpose of the framework is to define and articulate the group-wide policy, processes, roles and responsibilities. The framework incorporates industry practice and regulatory requirements.

The day-to-day management of operational risk is the responsibility of business managers (line 1) who identify, assess and monitor the risks, in line with the processes described in the framework. The operational risk function (line 2) ensures that all key risks are regularly reported to the group's risk committee and board of Directors. Group Internal Audit provides a third line of operational risk support.

## Conduct risk

Conduct risk is the risk that our decisions and behaviours lead to a detriment or poor outcomes for our customers and that we fail to maintain high standards of market integrity.

We consider conduct risk as part of the governance around our key business decisions. To support this, our conduct risk framework sets out how we manage the risk. It includes:

- Key roles and responsibilities
- Our approach to risk culture and remuneration
- Formal governance, escalation lines and committee structures

## 3. FINANCIAL RISK MANAGEMENT (continued)

#### Residual value risk

Residual value risk arises from the Group's leasing activities and relates to not realising the full amount of the residual values ("RV") set by the Group on the origination of the leases. The profitability of the Group's operating and finance leases is highly dependent on the residual value at the end of the agreement with the customer.

Under the terms of PCP agreements, a customer has the right to hand back the vehicle with no further liability after all regular payments have been made, but before the final instalment has been paid. This final instalment is the GMFV (Guaranteed Minimum Future Value), or residual value. There is a risk that when a vehicle is handed back to the Group, the residual value is greater than the proceeds received in selling the vehicle at auction and the Group will incur a loss. The Group reviews the residual values and estimates the effect on prices and likelihood of the customer handing back the vehicle. As a result, a provision is created and subsequent impairment is recognised immediately.

Under the Consumer Credit Act customers who enter into secured regulated agreements are allowed to exercise their legal right to terminate their agreement once 50% of the balance has been repaid. When this arises the Group is subject to potential losses of vehicles returned early. A provision is held to reflect this risk.

In relation to operating leases, movements in residual values are reflected in adjustments to the depreciation charge over the life of the leased asset.

The Group manages residual value risk by regularly monitoring residual values against industry-wide data as well as its own experience. A third party is used to provide estimates of residual values which are incorporated into management's methodology for determining any impairment. In determining the level of impairment of finance leases, management apply significant judgment in reducing the values provided by the third party resulting in a more prudent basis for assessing any impairment taken, as well as in making estimates of the level of vehicles expected to be returned. Included within the year end provisions for residual value risk are amounts for Covid uncertainty, impacts of Brexit, and variation to predictions of further deterioration in the value of Internal Combustion Engine cars in the future. If the Brexit and Covid uncertainty adjustments were not included, the provision would have reduced by £2.8 m. Future RVs can be difficult to predict due to future trends and changes in customer demand and therefore the Group is exposed to changes in RVs that could lead to material changes in profitability in the future.

## 4. CAPITAL MANAGEMENT AND RESOURCES

The Group adopts a centralised capital management approach, based on an assessment of both regulatory requirements and the economic capital impacts of its businesses. The Group considers the capital management policies of its joint venture partners including Santander UK plc where further details are set out in the Santander UK plc Annual Report and Financial Statements.

Capital held by the Group comprises share capital and reserves which can be found in the Balance Sheet. The Group's capital is not externally regulated.

Capital is managed by way of processes set up at inception of the Group. The Group is designed to hold minimum reserves once all amounts due on the related party loans have been received and amounts owing, including deferred consideration, have been paid

## 5. NET INTEREST AND SIMILAR INCOME

An analysis of the Group's revenue is as follows:

	Group		
	Year ended	Year ended	
	31 December	31 December	
	2020	2019	
	£000	£000	
Net interest revenue:			
Retail - finance leasing income	69,010	68,717	
Retail - unsecured personal loan income	20,011	18,742	
Wholesale funding income	4,541	4,578	
Total	93,562	92,037	

## 6. FINANCE COSTS

	Group		
	Year ended 31 December 2020 £000	Year ended 31 December 2019 £000	
Amounts payable on securitization	8,315	10,069	
Interest payable on intercompany borrowings	18,494	18,181	
Bank charges	28	29	
Operating lease finance charge	11	18	
Total	26,848	28,297	

The Group's day to day borrowings are provided by Santander Consumer (UK) plc.

## 7. OTHER OPERATING INCOME

	Gro	Group		
	Year ended 31 December 2020	Year ended 31 December 2019		
	£000	£000		
Net income on wholesale fees and other items from retail book	2,810	4,113		
Retail - operating lease income	29,602	24,778		
Total	32,412	28,891		

## 8. ADMINISTRATIVE EXPENSES

	Group		
	Year ended 31 December 2020 £000	Year ended 31 December 2019 £000	
Wages and salaries	4,451	4,217	
Social security costs	625	604	
Other staff costs	102	190	
Other pension costs (see note 25)	391	363	
Total staff costs	5,569	5,374	
Depreciation of property, plant and equipment (see note 13)	232	206	
Depreciation of operating lease assets (see note 14)	22,434	20,150	
Other administrative expenses:			
Information technology	519	678	
Intercompany recharges	11,023	11,709	
General overheads	4,074	4,713	
Auditors' remuneration for statutory audit	110	88	
Total	43,961	42,918	

## Staff Costs

The average monthly number of employees (including Executive Directors) was:	Group		
	Year ended 31 December 2020 No.	Year ended 31 December 2019 No.	
Sales and customer service	20	20	
Administration and support	47	43	
Total	67	63	

## 9. IMPAIRMENT (LOSSES)/ REVERSALS

	Gro	up
	Year ended 31 December 2020 £000	Year ended 31 December 2019 £000
Credit impairment losses and provisions:		
Loans and receivables	(5,679)	(3,935)
Recoveries of loans and receivables	1,012	712
	(4,667)	(3,223)
Provision reversals	7,980	8,015
Total	3,313	4,792

The credit impairment losses are recognised on an expected credit loss (ECL) basis (see the IFRS 9 accounting policy in note 1).

## 10. DIRECTORS' EMOLUMENTS

The Directors' services to the Group are an incidental part of their duties. No Directors were remunerated for their services to the Group (2019: none). No emoluments were paid by the Group to the Directors (2019: £nil).

## 11. TAX

	Group		
	Year ended 31 December 2020 £000	Year ended 31 December 2019 £000	
Current tax:			
UK corporation tax on profit for the year	12,579	8,603	
Adjustments in respect of prior years	2,439	68	
Total current tax	15,018	8,671	
Deferred tax (Note 19):	***************************************		
Origination and reversal of temporary differences	(1,213)	1,768	
Change in rate of UK Corporation tax	56	(186)	
Adjustment in respect of prior years	(2,175)	(43)	
Total deferred tax	(3,332)	1,539	
Tax charge on profit for the year	11,686	10,210	

UK corporation tax is calculated at 19% (2019: 19%) of the estimated assessable profits for the year.

Finance Act 2016 introduced a reduction in the UK corporation tax rate to 17% from 1 April 2020. However, this rate deduction was reversed in the UK Budget in March 2020. The effect of the increase of 2% over that expected at 31 December 2019 has been reflected both in the opening deferred tax balance at 1 January 2020 and to the determine the deferred tax balance at 31 December 2020.

The UK government announced in its budget on 3 March 2021 that it would increase the main rate of corporation tax by 6% to 25% with effect from 1 April 2023. Since the proposed change was not substantively enacted by the balance sheet date, the effect has not been reflected in these financial statements.

## 11. TAX (continued)

The tax on the Group's profit before tax differs from the theoretical amount that would arise using the basic tax rate of the Group as follows:

	Gro	Group		
	Year ended 31 December 2020	Year ended 31 December 2019		
	£000	£000		
Profit before tax:				
Continuing operations	58,478	54,505		
Tax at the UK corporation tax rate of 19% (2019: 19%)	11,111	10,356		
Non-deductible expenses	255	22		
Non-taxable income	(1)	(4)		
Effect of change in tax rate on deferred tax provision	56	(186)		
Adjustments in respect of prior years	265	22		
Tax charge for the year	11,686	10,210		

## 12. FINANCIAL ASSETS: SHARES IN SUBSIDIARY

All companies in the Hyundai Capital UK Limited Group have a common financial year end date of 31 December 2020.

Details of the principal subsidiary at the year are as follows:

Name of subsidiary – Directly held:	Registered office address	Place of incorporation ownership (or registration) and operation	Proportion of ownership interest %	Ultimate proportion of ownership %
HCUK Auto Funding 2017-2 Ltd	1 Bartholomew Lane, London, England, EC2N 2AX	England and Wales	100	100

At 31 December 2020 an impairment review was undertaken which indicated that no impairment in the investment held by the Group was required (2019: nil). A change of 1% in the discount rate or a 1% reduction in growth rate in the future would not change the conclusion of the impairment review.

HCUK Auto Funding 2017-1 Ltd was a subsidiary in the prior year until it was wound up voluntarily on 4 October 2019.

## 13. PROPERTY, PLANT AND EQUIPMENT

Group and Company	Cars	Property, plant and equipment	Total	
	£000	£000	£000	
Cost				
Adjustment on transition to IFRS 16	-	548	548	
At 31 December 2019 and 1 January 2020	-	548	548	
Additions	128	-	128	
At 31 December 2020	128	548	676	
Accumulated depreciation Charge in year	-	206	206	
At 31 December 2019 and 1 January 2020	-	206	206	
Charge in year	26	206		
0 )			232	
At 31 December 2020	26	412	232 <b>438</b>	
	26	412		
At 31 December 2020	26	412 136		

Included in the above line items are right of use assets over the following:

	At 31 December 2020	At 31 December 2019
	£000	£000
Property	548	548
Cars	128	0
Total	676	548

## 14. OPERATING LEASE ASSETS

The Group enters into operating lease arrangements with customers in the commercial sector.

	Group		Company	
	2020	2019	2020	2019
	£000	£000	£000	£000
Cost				
At 1 January	165,715	106,463	165,715	106,463
Additions	66,216	78,635	66,216	78,635
Disposals	(40,694)	(19,383)	(40,694)	(19,383)
At 31 December	191,237	165,715	191,237	165,715
Depreciation and impairment				
At 1 January	(31,462)	(16,277)	(31,462)	(16,277)
Depreciation charge for the year	(22,434)	(20,150)	(22,434)	(20,150)
Disposals	14,360	4,965	14,360	4,965
At 31 December	(39,536)	(31,462)	(39,536)	(31,462)
Net book value				
At 31 December	151,701	134,253	151,701	134,253

At the balance sheet date, the Group had contracted with lessees for the following future minimum lease payments:

		Group		ompany
	2020	2019 £000	2020 £000	2019 £000
	£000			
Within 1 year	17,894	22,254	17,894	22,254
Between 1-5 years	9,847	18,761	9,847	18,761
Total	27,741	41,015	27,741	41,015

The breakdown of net profit/ (loss) on disposals is as follows:

	Group			Company
	2020 £000	2019 £000	2020 £000	2019 £000
Disposals- cost	(40,694)	(19,383)	(40,694)	(19,383)
Disposals- depreciation	14,360	4,965	14,360	4,965
Sale proceeds	27,142	14,380	27,142	14,380
Net profit/ (loss) on disposal	808	(38)	808	(38)

## 15. INVENTORIES

	9	Group	Co	mpany
	2020	2019	2020	2019
	£000	£000	£000	£000
Inventories of contract hire vehicles	4,520	2,894	4,520	2,894
Total	4,520	2,894	4,520	2,894

Inventories relates to the vehicles returned at the end of the contract hire period that are currently awaiting resale.

## 16. FINANCE LEASE RECEIVABLES

Group and Company		Minimum lease payments		Present value of minimum lease payments receivable		
Amounts receivable under finance leases:	2020 £000	2019 £000	2020 £000	2019 £000		
Within one year	547,986	509,766	465,037	424,801		
In the second to fifth years inclusive	1,121,530	1,141,396	1,025,182	1,039,039		
After five years	8	1	7	1		
	1,669,524	1,651,163	1,490,226	1,463,841		
Less: unearned finance income	(143,425)	(148,070)				
Less: expected credit loss allowance	(13,474)	(8,873)				
Less: RV and voluntary termination provision	(22,399)	(30,379)				
Net investment in finance lease receivables	1,490,226	1,463,841				
Analysed as:						
Non-current finance lease receivables (recoverable						
after 12 months)	1,001,091	1,011,907				
Current finance lease receivables (recoverable within	~					
12 months)	489,135	451,934				
	1,490,226	1,463,841				

The Group enters into instalment credit agreements which are treated as finance leasing arrangements for accounting purposes. The average term of finance leases entered into is three years and six months (2019: three years and seven months).

The interest rate inherent in the leases is fixed at the contract date for all of the lease term. The rate of return on the net investment approximates to 6.18% (2019: 6.26%) per annum.

Included within finance lease receivables are Personal Contract Purchase (PCP) agreements. The PCP agreements are regulated under the Consumer Credit Act and have a final balloon payment at the end of the agreement. The customer has three contractual options at the end of the agreement. The options are:

- 1. to pay the final balloon payment;
- 2. use equity as a deposit for a new vehicle by way of part exchange; or
- 3. hand the vehicle back to the Group.

If the Group is agreeable then the customer may also refinance the balloon payment. This is not a contractual obligation. As at the balance sheet date, the value of the final balloon payments is £1,013,202,000 (2019: £955,343,000).

For the Group and Company, the Directors consider that the fair value of the finance lease receivable is 1.23% higher (2019: 0.07% lower) than the carrying value.

## 16. FINANCE LEASE RECEIVABLES (continued)

Movements in the RV and voluntary termination provisions are as follows:

		Group		Company
	2020	2019	2020	2019
	£000	£000	£000	£000
At 1 January	30,379	38,394	30,379	38,394
Release to income statement	(8,553)	(8,988)	(8,553)	(8,988)
Utilised	573	973	573	973
At 31 December	22,399	30,379	22,399	30,379

## 17. FINANCIAL ASSETS HELD AT AMORTISED COST

		Group		Company
	Year ended	Year ended	Year ended	Year ended
	31	31	31	31
	December	December	December	December
	2020	2019	2020	2019
	£000	£000	£000	£000
Issuance costs	72	568	72	568
Unsecured personal loans	363,797	361,227	363,797	361,227
Wholesale funding	384,834	392,843	384,834	392,843
Term deposits	900,000	900,000	900,000	900,000
Loans due from HCUK Auto Funding 2017-2 Limited	-	-	345,873	307,694
Loans and receivables	1,648,703	1,654,638	1,994,576	1,962,332
Less: Expected credit loss allowances on unsecured personal				
loans	(1,189)	(875)	(1,189)	(875)
Less: Expected credit loss allowances on wholesale funding	(6,561)	(7,301)	(6,561)	(7,301)
Total	1,640,953	1,646,462	1,986,826	1,954,156

The performance of loans and receivables are analysed as follows:

Group	2020 %	2020 £000	2019 %	2019 £000
Not impaired - neither past due nor impaired	99.94%	1,647,685	99.96%	1,653,956
Past due and performing assets - Up to 3 months	0.05%	900	0.03%	569
Past due and non-performing assets - 3 to 6 months	0.01%	118	0.01%	113
Loans and advances to customers	100.00%	1,648,703	100.00%	1,654,638
Less: Impairment allowances on wholesale funding		(6,561)	•	(7,301)
Less: Impairment allowances on unsecured personal loans		(1,189)		(875)
Loans and advances to customers net of impairment loss reserves		1,640,953		1,646,462
Non-current loans and receivables (recoverable after 12 months)		686.720		1,145,864
Current loans and receivables (recoverable		000,720		1,145,004
within 12 months)		954,233		500,598
Loans and advances to customers net of impairment loss reserves		1,640,953		1,646,462

## 17. FINANCIAL ASSETS HELD AT AMORTISED COST (continued)

Company				
	2020 %	2020 £000	2019 %	2019 £000
Not impaired - neither past due nor impaired	99.94%	1,993,558	99.96%	1,961,534
Past due and performing assets - Up to 3 months	0.05%	900	0.03%	582
Past due and non-performing assets - 3 to 6 months	0.01%	118	0.01%	216
Loans and advances to customers	100.00%	1,994,576	100.00%	1,962,332
Less: Impairment allowances on wholesale funding		(6,561)		(7,301)
Less: Impairment allowances on unsecured personal loans		(1,189)		(875)
Loans and advances to customers net of impairment loss reserves		1,986,826		1,954,156
Non-current loans and receivables				
(recoverable after 12 months)		1,032,593		1,453,558
Current loans and receivables (recoverable within 12 months)		954,233		500,598
Loans and advances to customers net of impairment loss reserves		1,986,826		1,954,156

For the Group and Company, the Directors consider that the fair value of the loans and receivables is 0.02% lower (2019: 0.86% lower) than the carrying value.

All unsecured personal loans to third parties are to private individuals and companies and are at fixed rates, the average effective interest rate is 5.65% (2019: 5.81%). All loans are made in UK sterling. Unsecured personal loans to third parties include amounts receivable after twelve months totaling £257,158,000 (2019: £245,359,000).

The wholesale funding balance includes dealer stocking and dealer overdrafts, these are at variable rates and are repayable within twelve months. An allowance has been made for expected credit losses of £6,561,000 (2019: £7,301,000).

# NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2020 (continued) 18. TRADE AND OTHER RECEIVABLES

		Group		
	2020	2019	2020	2019
	£000	£000	£000	£000
Trade receivables	34,477	36,481	34,478	36,481
Total	34,477	36,481	34,478	36,481

The Directors consider that the carrying amount of trade receivables approximates to their fair value.

## 19. DEFERRED TAX

Deferred taxes are calculated on temporary differences under the liability method using the tax rates expected to apply when the liability is settled or the asset is realised. The movement on the deferred tax account was as follows:

		Group and
		Company
	2020	2019
	£000	£000
At 31 December and 1 January	(2,651)	(1,112)
Credit/ (charge) to statement of comprehensive income	3,332	(1,539)
At 31 December	681	(2,651)

Deferred tax assets and liabilities are attributable to the following items:

Provided – Group and Company:	Balance Sheet 2020 £000	Balance Sheet 2019 £000	Statement of comprehensive income 2020 £000	Statement of comprehensive income 2019 £000
Accelerated book depreciation	639	(2,709)	3,348	(1,539)
IFRS 9 transitional adjustments	29	29	(1)	(7)
Other temporary differences	13	29	(15)	7
Total	681	(2,651)	3,332	(1,539)

The deferred tax assets scheduled above have been recognised in the Group on the basis that sufficient future taxable profits are forecast within the foreseeable future in excess of the profits arising from the reversal of existing taxable temporary differences, to allow for the utilisation of the assets as they reverse.

## 20. TRADE AND OTHER PAYABLES

		Group		Company
	2020	2019	2020	2019
	£000	£000	£000	£000
Trade payables	18,653	37,784	18,653	37,784
Advanced rentals for contract hire	4,192	3,813	4,192	3,813
Tax and social security	-	4,282	-	4,282
Accruals	2,999	3,820	2,981	3,797
Total	25,844	49,699	25,826	49,676

Trade creditors and accruals principally comprise amounts outstanding for trade purchases and ongoing costs.

The Directors consider that the carrying amount of trade payables approximates to their fair value.

## 21. LEASE LIABILITIES

		Group		Company
	2020	2019	2020	2019
	£000	£000	£000	£000
Property lease liability	(127)	(341)	(127)	(341)
Vehicle lease liability	(102)	-	(102)	-
Total	(229)	(341)	(229)	(341)
Non-current	(38)	(127)	(38)	(127)
Current	(191)	(214)	(191)	(214)
Total	(229)	(341)	(229)	(341)

The Group and Company has adopted IFRS 16 Leases from 1st January 2019. The balance above represents the closing liability linked to the operating leases to which the Group and Company has committed. The corresponding assets are shown within note 15.

## 22. BANK OVERDRAFTS AND BORROWINGS

		Group		Company
	2020	2019	2020	2019
	£000	£000	£000	£000
Amounts due to 3rd party senior loan	900,000	900,000	200,000	200,000
Amounts due to HCUK Auto Funding 2017-2 Limited	-	-	1,000,185	956,050
Amounts due to Santander Consumer (UK) plc	2,233,452	2,193,585	2,233,452	2,193,585
Amounts due to Santander UK plc group companies	2,687	6,596	2,687	6,595
Total	3,136,139	3,100,181	3,436,324	3,356,230
These borrowings are repayable as follows:				
On demand or within one year	1,742,994	1,216,681	1,377,096	1,216,681
Amounts due after one year	1,393,145	1,883,500	2,059,228	2,139,549
Total	3,136,139	3,100,181	3,436,324	3,356,230

The majority of the Group's funding is from Santander Consumer (UK) plc, the Group has borrowings of £2,233,452,000 as at 31 December 2020 (2019: £2,193,585,000). Amounts owed to Santander Consumer (UK) plc for borrowings are interest bearing; the average weighted interest rate as at the balance sheet date is 0.58% fixed rate (2019: 0.84%). A loan is repayable over the term agreed within the credit facility contract.

Amounts due to Santander UK plc group companies relate to intercompany recharges and are repayable as per note 3.

For the Group and Company, the Directors consider that the fair value of the amounts owed to group undertakings is 0.92% higher (2019: 1.38% higher) than the carrying value.

For the Group and Company, all bank overdrafts are held in UK sterling and are repayable on demand. The Directors consider that the carrying amount of bank overdrafts approximates to their fair value.

For the Company, fair value amounts due to HCUK Auto Funding 2017-2 Limited totaling £892,607,000 (2019: £870,678,000) are repayable after twelve months.

## 23. SHARE CAPITAL

		Company
	2020	2019
	£000	£000
Issued called up and fully paid:		
55,000,000 (2019: 55,000,000) ordinary shares of £1 each	55,000	55,000

The Company has a total ordinary share capital of £55,000,000 (2019: £55,000,000) which is held by the following:

Shareholder	% ownership	Nominal value of shares held £
Santander Consumer (UK) plc	50.01%	27,505,500
Hyundai Capital Services Inc.	29.99%	16,494,500
Hyundai Motor UK Limited	10%	5,500,000
Kia UK Limited	10%	5,500,000
	100%	55,000,000

## 24. NOTE TO THE CASH FLOW STATEMENT

		Group		Company
	Year ended 31 December 2020 £000	Year ended 31 December 2019 £000	Year ended 31 December 2020 £000	Year ended 31 December 2019 £000
Operating profit	58,478	54,505	58,474	54,491
Adjustments for:		*	-	
Finance costs	26,848	28,297	26,839	28,301
Depreciation on operating lease assets	22,666	20,356	22,666	20,356
(Profit)/ loss on disposal of operating lease assets	(808)	38	(808)	38
Impairment and residual value losses	(3,803)	(8,139)	(3,804)	(8,139)
Operating cash flows before movements in working capital	103,381	95,057	103,367	95,047
Purchase of operating lease assets	(66,216)	(78,635)	(66,216)	(78,635)
Proceeds on disposal of operating lease assets	27,142	14,380	27,142	14,380
Increase in finance lease receivables	(23,005)	(154,095)	(23,005)	(154,094)
Decrease/ (increase) in loans and receivables	5,935	(10,255)	(32,246)	(5,106)
Decrease/ (Increase) in trade receivables	521	(15,243)	521	(15,243)
Increase in inventories	(1,626)	(1,728)	(1,626)	(1,728)
(Decrease)/ increase in payables	(19,813)	1,864	(19,805)	1,942
Cash generated from/ (utilised in) operations	26,319	(148,655)	(11,868)	(143,437)
Tax paid	(17,821)	(8,974)	(17,821)	(8,973)
Net cash (generated from/ (utilised in) operating activities	8,498	(157,629)	29,689	152,410

Cash and cash equivalents (which are presented as a single class of assets on the face of the balance sheet) comprise cash at bank and other short-term highly liquid investments with maturity of three months or less.

## 25. RETIREMENT BENEFIT SCHEMES

The Group participates in the Santander UK plc group defined contribution pension schemes in operation. The contribution to be paid by the Group is calculated as the contributions made by Santander UK plc to the schemes in respect of the Group's employees. An amount of £391,000 (2019: £363,000) was recognised as an expense for the contributions and is included in Note 8. Of this amount £32,356 (2019: £26,647) was recognised for key management personnel. The details of the pension scheme appear in the financial statements of Santander UK plc.

## 26. RELATED PARTY TRANSACTIONS

## Trading transactions

During the year, the Group and Company entered into the following transactions with related parties:

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'	Income		Expend	iture	Amounts related	•	Amounts related	
	2020	2019	2020	2019	2020	2019	2020	2019
	£000	£000	£000	£000	£000	£000	£000	£000
Santander Consumer (UK) plc	-	-	28,880	13,153	903,259	905,743	2,236,711	2,199,327
Santander UK plc	45	104	-	-	117,797	47,714	6,271	19,432

Company	I		<b>5</b>	J:2	A	aal la	A 4	
	ind	ncome Expenditure		Amounts related	•	Amounts related		
	2020	2019	2020	2019	2020	2019	2020	2019
	£000	£000	£000	£000	£000	£000	£000	£000
Santander Consumer (UK)								
plc	-	-	28,880	13,153	903,259	905,743	2,236,711	2,199,327
Santander UK plc	31	69	-	-	72,081	47,714	6,271	19,432
HCUK Auto Funding 2017-	_	-		-	-	-		
1 Limited		17,685	-	18,158	-	-	-	-
HCUK Auto Funding 2017-	_		_			_		
2 Limited	598,731	544,519	605,270	553,132	345,873	307,693	1,000,185	956,050

Contained within the amounts due to parent undertaking above is a loan for £366.5m, which accrues interest at 3 month LIBOR. Contained within the amounts due from parent undertaking above is a deposit for £200.0m, which accrues interest at 3 month LIBOR.

Amounts owed by Santander UK plc primarily include amounts held at bank.

Amounts owed by Santander Consumer (UK) plc include amounts held on deposit of £900,000,000 (2019: £900,000,000) plus amounts repayable on demand to the group of £3,259,000 (2019: £5,743,000) for customer receipts paid to Santander Consumer (UK) plc.

Amounts owed to Santander Consumer (UK) plc include treasury borrowings and accrued interest of £2,236,711,000 (2019: £2,199,327,000). Amounts owed by Santander Consumer (UK) plc include management recharges for borrowings, staff, system and overheads of £903,259,000 (2019: £905,743,000).

## 26. RELATED PARTY TRANSACTIONS (continued)

## Remuneration of key management personnel

The remuneration of the management board, which consists of three employees (2019: three) who act as the key management personnel of the Group, is set out below in aggregate for each of the categories specified in IAS 24 *Related Party Disclosures*.

	Group	
	2020	2019
	£000	£000
Short-term employee benefits	594	345
Post-employment benefits	32	27
Termination benefits	-	1
Total	626	373

#### Directors' transactions

No directors (2019: none) or Key Management Persons (2019: none) had any related party transactions with the Group.

## 27. PARENT UNDERTAKING AND CONTROLLING PARTY

The Company is a joint venture with 50.01% of the shares being held by Santander Consumer (UK) plc, a subsidiary of Santander UK plc, 29.99% by Hyundai Capital Services Inc. (a subsidiary of Hyundai Motor Company), 10.00% by Hyundai Motor UK Limited (a subsidiary of Hyundai Motor Company) and 10.00% by Kia UK Limited, formerly Kia Motors (UK) Limited, (a subsidiary of Kia Motors Europe GmbH). As a result of the structure of the Joint Venture and the balance of decision making at all committees being completely equal between participants, the overall control cannot be demonstrated by either participant.

The immediate parent company and immediate controlling party of Santander Consumer (UK) plc is Santander UK plc. The ultimate parent undertaking and controlling party of Santander UK plc is Banco Santander, S.A., a company registered in Spain. Banco, Santander S.A. is the parent undertaking of the largest group of undertakings for which group financial statements are drawn up. Santander Consumer (UK) plc is the parent undertaking of the smallest group of undertakings for which group financial statements are drawn up. Copies of all sets of group financial statements which include the results of the Group are available from Secretariat, Santander UK plc, 2 Triton Square, Regent's Place, London, NW1 3AN.

The immediate parent company, and immediate controlling party of Hyundai Capital Services Inc. and Hyundai Motor UK Limited, is Hyundai Motor Company. This Company is the ultimate parent company of Hyundai Capital Services Inc. and Hyundai Motor UK Limited and is a stock company incorporated and domiciled in the Republic of Korea. Hyundai Capital Services Inc. is the parent undertaking of the largest group of undertakings for which group financial statements are drawn up. Hyundai Motor Company is the parent undertaking of the smallest such group of undertakings.

The immediate parent company, and immediate controlling party of Kia UK Limited, is Kia Motors Europe GmbH. The group regarded by the Directors as the ultimate parent company of Kia Motors Europe GmbH is Hyundai Motor Company, a stock company incorporated and domiciled in the Republic of Korea which is also the parent undertaking of the largest group of undertakings for which group financial statements are drawn up. Hyundai Motor Company is the parent undertaking of the smallest such group of undertakings.

Copies of the group financial statements for the Hyundai and Kia companies may be obtained from London Court, 39 London Road, Reigate, Surrey, RH2 9AQ.

Copies of all sets of Santander UK Group Holdings plc group financial statements, which include the results of the Group, are available from Secretariat, Santander UK plc, 2 Triton Square, Regent's Place, London NW1 3AN.